Seven Receive Excellence in Practice Awards

Twenty-one Great River Health System employees were recognized Thursday, May 16, for exemplary practice that exceeds expectations in helping patients, patients’ family members, coworkers, the community or their professions. One person in each of seven categories received an Excellence in Practice award.

Stephanie Hastings is a patient-focused health professional who is often requested by patients. She demonstrates a calm, soothing demeanor while explaining information and easing patients’ anxiety. Her positive attitude has helped improve the work culture in Surgical Services.

Hastings helped develop the Presurgery Clinic, which has improved surgery preparation. She continually enhances surgery processes, including improving patient education on epidural steroid injections, revising the malignant hyperthermia emergency treatment plan and developing a protocol for treating surgical patients at risk for post-operative delirium.

Advanced Practice Provider
Stephanie Hastings
Anesthesia
Hilary Beaird is known for her knowledge, character, compassion, reliability and honesty. She excels at evaluating injuries, and developing treatment and rehabilitation plans. She is an excellent communicator who makes it easy for students and parents to understand.

Beaird inspires people to become healthier and more fit. Besides working with athletes, she helped create an exercise program to prepare firefighters and police officers for meeting the physical demands of their jobs.

Beaird also has improved documentation of athletes’ injuries and introduced software to improve strength and conditioning workouts.

Desiree Stumpf has outstanding facilitation skills. She helps people work through differing opinions to make united decisions. As manager of a recent health system project, she demonstrated impeccable attention to detail in helping ensure work was done to meet regulatory compliance.

Stumpf creates a positive work environment in which team members consider all options before reacting. She encourages others to seek solutions that benefit everyone. She is an encouraging and mentoring leader. She recognizes strengths and weaknesses, and strives for growth in herself and others.
Nursing Excellence
Erika Flaherty
Emergency Department

Erika Flaherty treats patients of all ages who have mild to very critical illnesses with a caring and compassionate attitude. She is driven to provide the best care possible, and her approach to teamwork is one reason the Emergency Department runs smoothly in times of stress.

Flaherty is an excellent teacher to patients and coworkers. She is the Emergency Department and Day Hospital’s critical-care educator. She helped design and implement the electronic medical record application for her department, and she helps other nurses get the training they need.

Physician Excellence
Tracy Bell, MD
Family Medicine

Dr. Tracy Bell’s bedside manner, patient rapport and clinical experience are superb. She demonstrates empathy, caring and compassion, and she expresses genuine interest in her patients’ lives. Every visit is thorough. She makes her patients feel at ease by taking time to gather all necessary information to make accurate diagnoses.

Dr. Bell is down to earth and calm. She doesn’t make assumptions or judgments about patients. She consults colleagues when necessary, follows up conscientiously and treats everyone with kindness and respect.
Jill Bowman is an essential member of Great River Health System’s team who works behind the scenes to accomplish great things. She is the link to connecting the revenue cycle and clinical workflows for patient charges and billing. Bowman’s quick wit, attention to detail, and loyalty have endeared her to colleagues.

Besides serving the health system, she helps patients with reimbursement and financial questions. She is helpful, caring and resourceful. Bowman epitomizes servant leadership and inspires others to give back and pay it forward.

Although Kristi Green has been working in the Pharmacy for just one year, she has made a significant impact on patient care. She also has gained great respect from her coworkers. She is thorough, humble, compassionate and skilled. Her work has improved patients’ health, reduced lengths of stay and readmissions, and decreased costs.

Green helps patients find affordable medications through assistance programs, medication therapy changes, and communication with pharmacies and providers. Whenever there is a need, Green is ready to help.